

The background of the slide is a photograph of a classroom. In the foreground, a young girl with long brown hair and a pink headband is looking towards the camera with a slight smile. Behind her, other children are visible, some working at desks. The scene is brightly lit, suggesting a typical classroom environment.

HSN

University College
of Southeast Norway

Research on Smart Cities – Solving Problems of Urbanization

Lasse Berntzen

About me

- Professor (Information Systems) at University College of Southeast Norway
- Eight campuses located south and west of Oslo
- 18.000 students
- Department of business, history and social sciences (Vestfold campus)
- Multidisciplinary team working on digital transformation and smart cities
- Several papers, book chapters and articles on smart cities

Smart City Tutorial

- Introduction
- Two research papers
- Public service delivery – self service
- Own research
 - The role of citizens in the smart city
 - Open and transparent city
 - Political participation
 - Non-political participation
 - Is smart about size?
 - Recent project: Air quality monitoring

Introduction

Smart Cities

- Smart city is a concept
- Most definitions includes the use of computer technology
- Main objective is to improve quality of life for its citizens
 - Provide better services
 - Reduce environmental footprint, sustainability
 - Facilitate participation

What is a Smart City?

Smart cities are places where information technology is combined with infrastructure, architecture, everyday objects, and even our bodies to address **social**, **economic**, and **environmental** problems.

Anthony B. Townsend. (2014) Smart Cities, W.W.Norton & Company

What is a Smart City?

"A smart sustainable city (SSC) is an innovative city that uses information and communication technologies (ICTs) and other means to improve **quality of life, efficiency of urban operation and services, and competitiveness**, while ensuring that it meets the needs of present and future generations with respect to **economic, social and environmental aspects**".

ITU-T Focus Group on Smart Sustainable Cities (2014) Smart sustainable cities: An analysis of definitions

What is a Smart City?

*“Projects of smart cities have an impact on the **quality of life** of citizens and aim to foster more informed, educated, and participatory citizens.*

*Additionally, smart cities initiatives allow members of the city to **participate** in the governance and management of the city and become active users”*

From Chourabi et al. (2012) Understanding Smart Cities: An Integrative Framework

Smart Cities

- Can be seen as an umbrella for research on public service delivery, environmental awareness and good governance.
- The most common approach is to choose an application area, and develop a new product, service or process to deal with some specific problem, or to study an existing product, service or process.
- Another approach is to study the smart city as a large, complex system.



Smart Cities

Some application areas:

- Communication
- Culture
- Education
- Energy
- Emergency services
- Environment/climate
- Health
- Safety and security
- Tourism
- Transport
- Utilities
- Work

Example: Transport

- Use data to make better traffic flow
- Examples:
 - Where is traffic jams, alternative routes?
 - Use traffic data to control traffic lights
 - Where to find an available parking spot?
 - Avoid driving around to find a free one
- Real time information on public transport
- Autonomous vehicles – self driving buses and cars

Video

- Smart Cities - Infrastructure and Transport of the Future
- By Volvo
- <https://www.youtube.com/watch?v=d1DndVz9dAs>

Example: Environment

- Monitor environmental conditions
- When to enforce traffic restrictions (control pollution levels)
- Better public transport solutions (to reduce car use)
- Smart street lights (to conserve energy)
- Teleworking (to reduce car use)
- Using renewable energy

Example: Safety and Security

- Improved emergency response services
- Surveillance cameras, sound detection
- Send messages or do automated phone calls to alert citizens of emergencies.
- Use data for crime prevention

Two research papers on smart cities

Background Paper #1

- **Smart Cities – Ranking of European medium-sized cities (2007)**
- One of the most cited papers on “smart cities”.
- Research done from April to October 2007
- Authors: Rudolf Giffinger, Vienna UT; Christian Fertner, Vienna UT; Hans Kramar, Vienna UT; Robert Kalasek, Vienna UT; Nataša Pichler-Milanović, University of Ljubljana; Evert Meijers, Delft UT
- 70 European cities

Indicators

- 74 indicators
- Indicators mainly derived from open data sources
- Some data collected by research team
- Coverage: 87% of the indicators

Characteristics of a Smart City

Smart Economy

Smart People

Smart Governance

Smart Mobility

Smart Environment

Smart Living

Smart Economy (Competitiveness)

- Innovative spirit
- Entrepreneurship
- Economic image & trademarks
- Productivity
- Flexibility of labour market
- International embeddedness
- *Ability to transform*

Smart People (Social and Human Capital)

- **Level of qualification**
- **Affinity to life long learning**
- **Social and ethnic plurality**
- **Flexibility**
- **Creativity**
- **Cosmopolitanism/Open-mindedness**
- **Participation in public life**

Smart Governance (Participation)

- Participation in decision-making
- Public and social services
- Transparent governance
- *Political strategies & perspectives*

Smart Mobility (Transport and ICT)

- **Local accessibility**
- **(Inter-)national accessibility**
- **Availability of ICT-infrastructure**
- **Sustainable, innovative and safe transport systems**

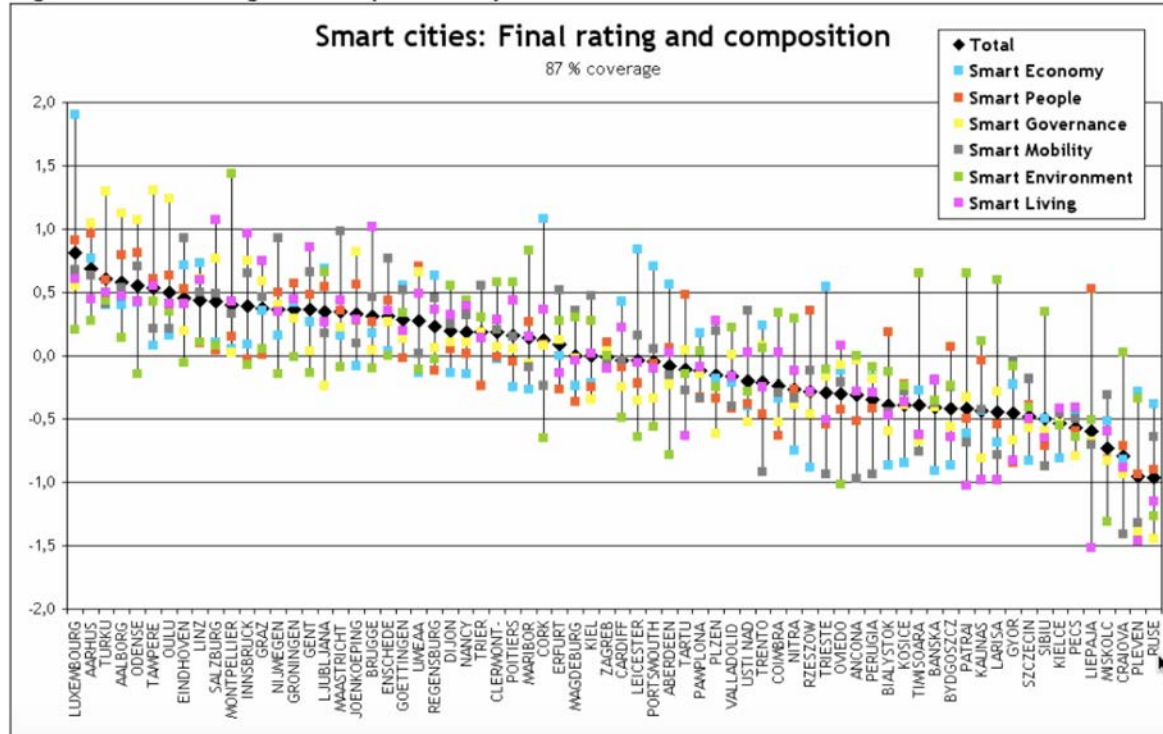
Smart Environment (Natural resources)

- **Attractivity of natural conditions**
- **Pollution**
- **Environmental protection**
- **Sustainable resource management**

Smart Living (Quality of life)

- **Cultural facilities**
- **Health conditions**
- **Individual safety**
- **Housing quality**
- **Education facilities**
- **Touristic attractivity**
- **Social cohesion**

Results



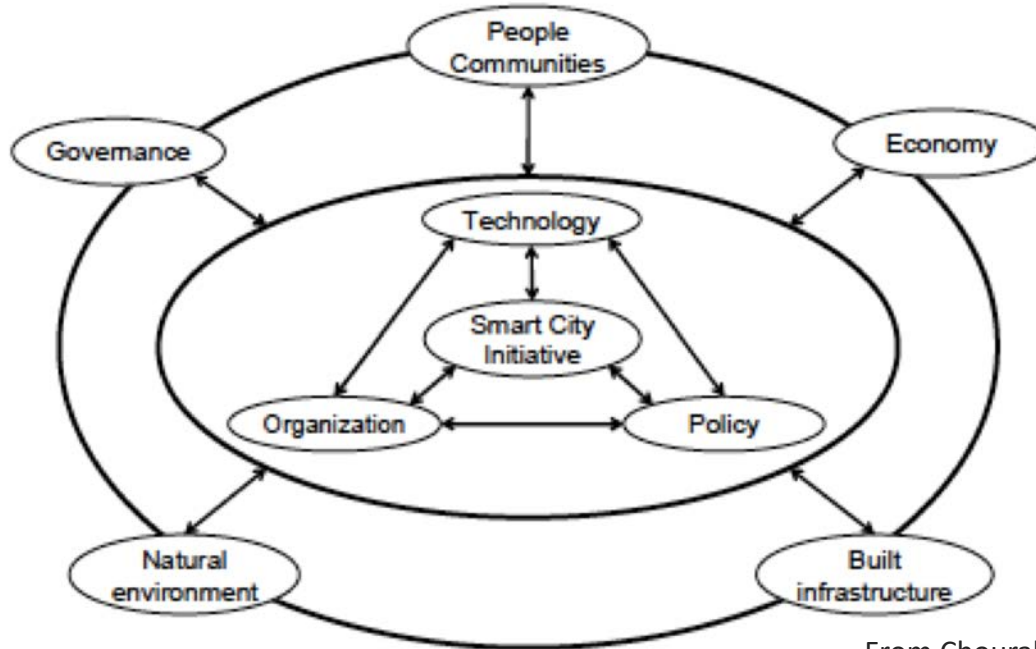
Background Paper #2

- **Understanding Smart Cities: An Integrative Framework (2012)**
- Authors: Hafedh Courabi, Taewoo Nam, Shawn Walker, J. Ramon Gil-Garcia, Sehl Mellouli, Karine Nahon, Theresa A. Pardo, Hans Jochen Scholl.
Presented at 45th Hawaii International Conference on System Sciences (HICSS), 2012
- Different approach
- Based on a literature study
- Trying to extract characteristics of smart cities from a set of sources

Success Factors and Challenges

- Management and organization (silos, end-user involvement, alignment)
- Technology (IT skills, cross-sectoral cooperation)
- Governance (leadership, participation, accountability, transparency)
- Policy context (legal, political, institutional, culture)
- People and communities (digital divide, accessibility)
- Economy (efficiency, competitiveness, innovation, entrepreneurship)
- Built infrastructure (infrastructure, security and privacy, operational costs)
- Natural environment (sustainability)

Smart City Initiatives Framework



From Chourabi et al. (2012) Understanding Smart Cities: An Integrative Framework

Video

- What is a smart city?
- <https://www.youtube.com/watch?v=bANfnYDTzxE>

Public Service Delivery

Smart services

Public Service Delivery

- Citizens expect public sector to be just as user-centric as the private sector.
- Most services are delivered by employees, not by computers
- Some services can completely be delivered online
- Other services can be supported or enhanced by digital means

Public Service Delivery

- Services that can be completely digitalized
 - Requesting information
 - Applying for permits
 - Tracking interactions with government/municipality

Public Service Delivery

- Services that can be supported or enhanced
 - Applying for physical services, e.g. kindergarten or nursing home
 - Making appointments and reservations for physical services
 - Payments for physical services
 - Providing feedback on physical services

Efficiency and Self Service

- City of Copenhagen, Denmark
- Average costs of citizen contact:
 - Personal appearance: 10 Euro
 - Telephone: 5 Euro
 - Digital self-service: 40 Cent
- Note:
 - Investments are not calculated
 - User experience/satisfaction is not discussed

Example Service: Prescriptions

- Electronic prescriptions
- Faster – just a click to transfer prescription from the medical doctor to the pharmacy
- Better quality / less mistakes (it used to be handwriting)
- Harder to misuse

Key Challenges

- Overlapping, aging infrastructure
- Integration of subsystems / connectivity
- Using «Big Data» to make better decisions
 - Internet of Things (IoT)
 - Mining the web and open data sources
- Real participation
- Privacy

Video

- We visited Italy's smartest city
- <https://www.youtube.com/watch?v=09Jm3BzvFhM>

The Role of Citizens in the Smart City

<https://www.researchgate.net/publication/309040628> The Role of Citizens in Smart Cities

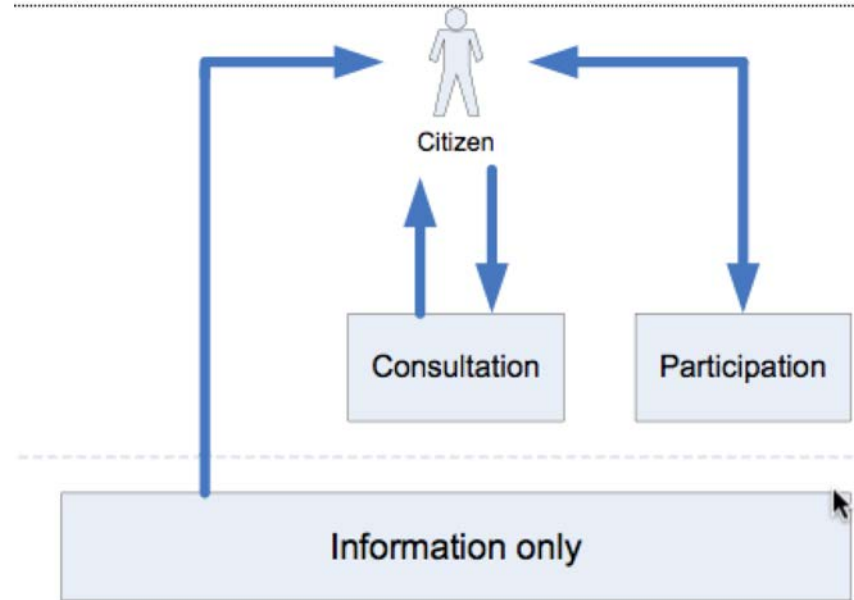
<https://www.researchgate.net/publication/318607810> The Transparent Smart City

The Role of Citizens

Citizens can have different roles in the smart city:

- **Political processes and decision-making**
- Experts (sharing insight)
- Volunteers (sharing time)

OECD Model

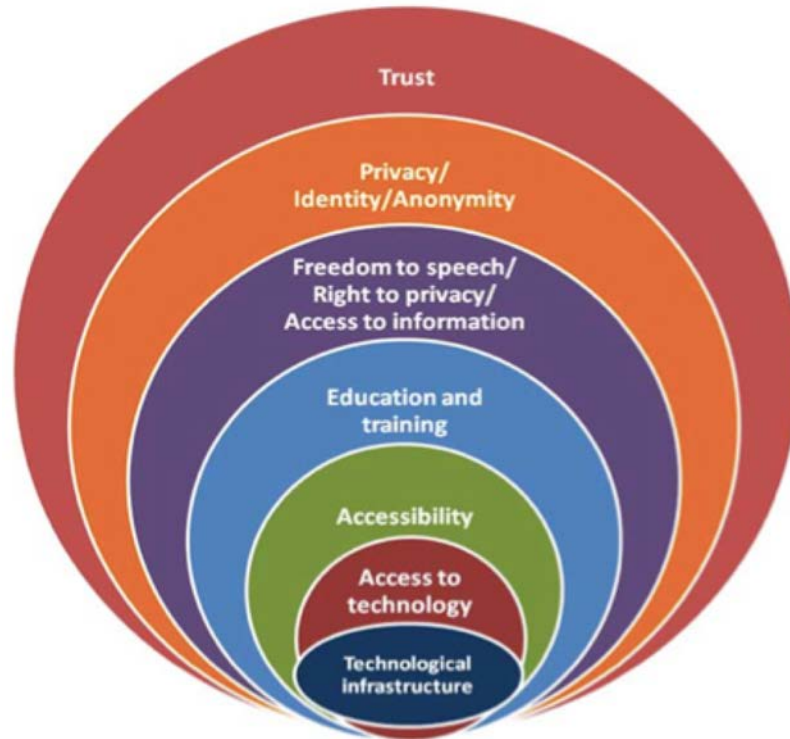


OECD, Engaging Citizens in Policy-making, in OECD Public Management Policy Brief. 2001, OECD: Paris, France.

Political Participation

- In order to take active part in policy-making and political processes, the citizens need access to information
- *The transparent smart city*

Preconditions for Participation



This model was presented at ICDS 2010
Berntzen, L. & Karamagioli, E.
Regulatory Measures to Support eDemocracy
IEEE Computer Society

*Preconditions for user
participation and involvement*

Transparency

- Documents
- Meetings
- Processes
- Benchmarking
- Decision-makers and their agendas
- Disclosure

Documents

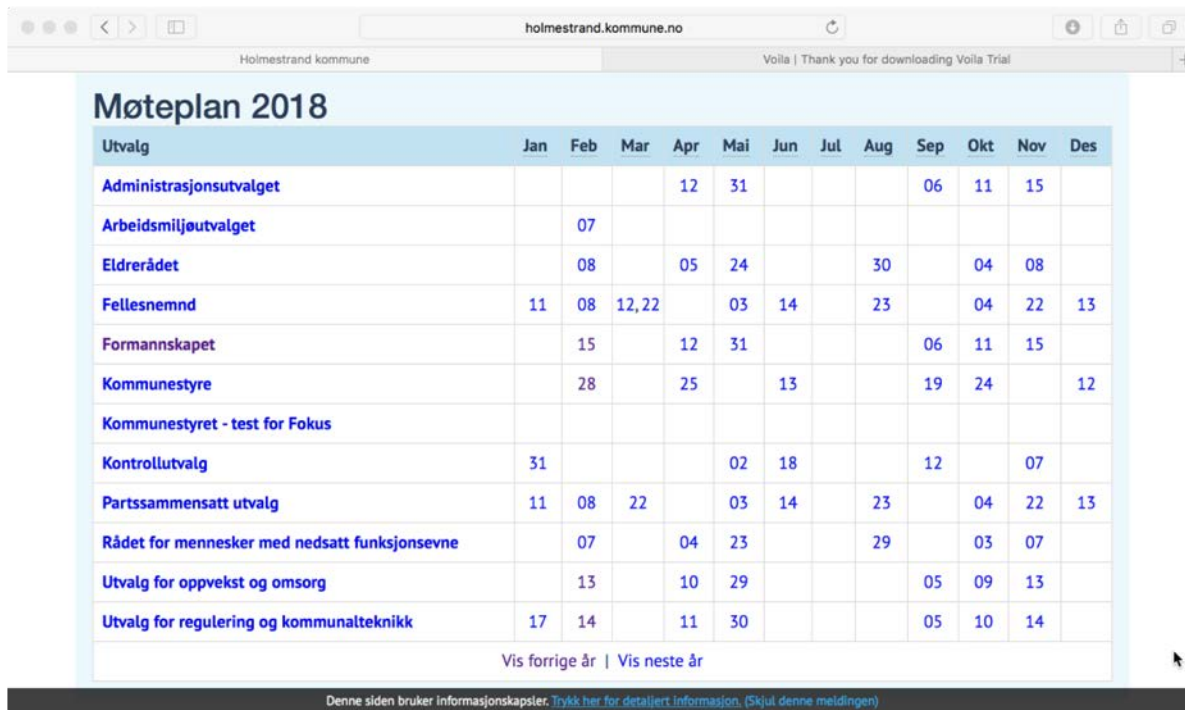
- Access to documents used in the political decision making processes
- Mail records

Meetings

- Agendas
- Proceedings (webcasts)
- Minutes

Meetings

Meeting schedule for a municipality. Clicking the data gives access to meeting agenda and documents



holmestrand.kommune.no

Holmestrand kommune

Voilla | Thank you for downloading Voilla Trial

Møteplan 2018

Utvalg	Jan	Feb	Mar	Apr	Mai	Jun	Jul	Aug	Sep	Okt	Nov	Des
Administrasjonsutvalget				12	31				06	11	15	
Arbeidsmiljøutvalget		07										
Eldrerådet		08		05	24			30		04	08	
Fellesnemnd	11	08	12,22		03	14		23		04	22	13
Formannskapet		15		12	31				06	11	15	
Kommunestyre		28		25		13			19	24		12
Kommunestyret - test for Fokus												
Kontrollutvalg	31				02	18			12		07	
Partssammensatt utvalg	11	08	22		03	14		23		04	22	13
Rådet for mennesker med nedsatt funksjonsevne		07		04	23			29		03	07	
Utvalg for oppvekst og omsorg		13		10	29				05	09	13	
Utvalg for regulering og kommunalteknikk	17	14		11	30				05	10	14	

[Vis forrige år](#) | [Vis neste år](#)

Denne siden bruker informasjonskapsler. [Trykk her for detaljert informasjon.](#) (Skjul denne meldingen)


Webcasting

Direktesending **Bystyret**

Tittel: Anskaffelse av robuste boliger for vanskeligstilte
Utvalg: Bystyret
Sted: Rådhuset 20.04.2016 - 18:30
Saksnr: 045/16/16

Bystyret 20.04.2016

- Rapportering lavterskel kafé rusavhengige, boligsosial..
- Mottatt innsigelse til område D12 Barkåker syd i komm..
- Kommuneplanens arealdel 2014-2026 - PlanID 0704 99007 ..
- Mindre justering av kommunegrensen mellom Stokke og Tø..
- Godkjenning av møtebok
- Referatsaker
- Kommunedelplan for dobbeltspor Nykirke - Barkåker, Pla..
- Interkommunal kommunedelplan for gange, sykkel og koll..
- Detaljregulering av Åsgårdstrandsveien 402. PlanID 070..
- Anskaffelse av robuste boliger for vanskeligstilte
- Avskrivning av tap på fordring - konkursbo Conradas AS
- Tønsberg kontrollutvalg - årsrapport 2015
- Plan for forvaltningsrevisjon 2016 - 2019.
- Nordbyen Nedre. Innføring av boligsoneparkering.
- Godkjenning av etablering av Klokkeråsen barnehage
- Handlingsplan vold i nære relasjoner - over 18 år
- Kommunereformen. Status og vurderinger fra Tønsberg ko..
- Overvåking for miljøforurensning



172:15 192:58

Kameravalg Salen

Vedlegg:
Ingen vedlegg

Send på epost DEL

Løsningen levert av: **Aventia AS**
2016 v3.0.17

Processes

- It is important for citizens to understand the processes leading to the decisions
- Processes may be visualized as a flowchart
- Timeline

Digital Planning Dialog

The screenshot displays the 'Tensberg kommune' digital planning dialog interface. The browser address bar shows the URL: kart.tensberg.kommune.no/webinnsyn/Content/Main.asp?layout=tensberg&T. The interface includes a sidebar with navigation options and a main map area. Below the map, there is a table showing the status of planning documents over time.

1.2.2010	19.2.2010	19.3.2010	3.10.2012	12.10.2012	25.1.2013		
Planoppstart	Planoppstart	Uttalelsesfrist	Rådmannens innstilling	1. gangs behandling	Uttalelsesfrist	2. gangs behandling / Planvedtak	Behandling avsluttet
Planoppstart	Uttalelse til planoppstart	Planutarbeidelse / Saksforberedelse	Saksfremlegg	Offentlig ettersyn	Saksforberedelse	Kunngjøring / Klageadgang	

<http://nettv.regjeringen.no/digitalt-planregister-og-plandialog>

Benchmarking

- The possibility to compare how the city is doing compared to other cities.
- Indicators

KOSTRA

Grunnskoleopplæring - KOSTRA

Lag egne tabeller og figurer

1 Velg tabell som inneholder de variablene du ønsker → 2 Velg verdier fra ulike variabler → 3 Se din skreddersydde tabell, eksporter eller lagre

Tabell: 04684: D. Grunnskoleopplæring - nivå 3 (K)

[Logg inn](#)

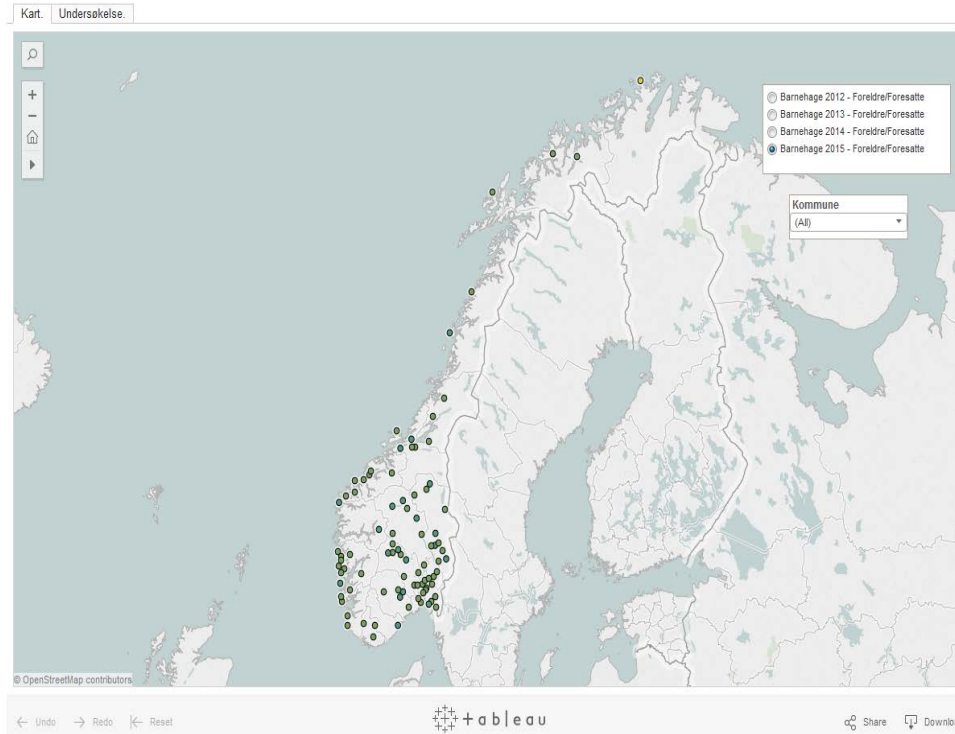
	2010	2011	2012
0701 Horten			
Netto driftsutgifter til grunnskolesektor (202, 214, 215, 222, 223)	236 984	243 098	277 328
0702 Holmestrand			
Netto driftsutgifter til grunnskolesektor (202, 214, 215, 222, 223)	96 574	105 422	104 880
0704 Tønsberg			
Netto driftsutgifter til grunnskolesektor (202, 214, 215, 222, 223)	387 122	409 789	420 104
0706 Sandefjord			
Netto driftsutgifter til grunnskolesektor (202, 214, 215, 222, 223)	473 984	475 373	503 471
0709 Larvik			
Netto driftsutgifter til grunnskolesektor (202, 214, 215, 222, 223)	428 291	427 949	437 900

Fotnote(r):
En generell kompensasjonsordning for merverdiavgift innført fra 1.1.2004 kan føre til brudd i tidsserien fra 2003 til 2004 i ulike regnskapsbegreper. Ordningen vil kunne innebære reduksjon i netto driftsutgifter totalt, netto driftsutgifter på funksjon/tjenesteområde, korrigerte brutto driftsutgifter totalt, korrigerte brutto driftsutgifter på funksjon/tjenesteområde og brutto driftsutgifter på funksjon/tjenesteområde eller økning i brutto driftsinntekter på funksjon/tjenesteområde. For nærmere forklaring henvises til Faglig veiledning kapitlene 2B - 2E.

Funksjon 383 for musikk- og kulturskoler er flyttet fra tjenester for grunnskole til tjenester for kultur f.o.m 2001

[Vis i eget vindu](#) [Skriv ut](#)

BedreKommune.no



Decision Makers

- The personal interests of decision makers should be known to the citizens



Register of Interests

STYREVERVREGISTERET

[Skriv ut] [Sidekart]

SØK SØKETIPS FORMÅL OM REGISTERET SUPPORT REGISTRERING PRESSE KONTAKT OSS



Du er her: fredag, 15 apr 2013

Søk

Her kan du gjennom søk i kommune, fylkeskommune eller kommunalt eid selskap søke på personer i kommunal sektor og se deres ulike roller som blant annet folkevalgt, ansatt, styreleder, styremedlem, oppdragstaker og innehaber av andre næringsinteresser.

Styrevervregisteret er et verktøy som KS tilbyr kommuner, fylkeskommuner og kommunalt eide selskaper å ta i bruk. Det er frivillig om den enkelte kommune, fylkeskommune eller kommunalt eide selskap vil knytte seg til Styrevervregisteret, og om man vil benytte seg av alle mulighetene registeret gir. Det er videre også frivillig om den enkelte personen i kommunen, fylkeskommunen eller kommunalt eid selskap ønsker å la verv og økonomiske interesser om seg selv bli registrert. Styrevervregisteret vil derfor ikke gi en fullt ut dekkende oversikt over alle verv og økonomiske interesser personer i kommunal sektor har.

Navn: Kjendik, Karen Anne



Kontakt oss:
styrevervregisteret@ks.no

Registrerte politiske verv, ansettelsesforhold samt andre verv og interesser:

TYPE INTERESSE	BESKRIVELSE
Folkevalgt, fast	VESTFOLD FYLKESKOMMUNE, Høyre
Utvalg	Medlem, Hovedutvalg for utdanning, VESTFOLD FYLKESKOMMUNE, Høyre
Utvalg	Medlem, Fylkesutvalg, VESTFOLD FYLKESKOMMUNE, Høyre
Utvalg	Medlem, Fylkestinget, VESTFOLD FYLKESKOMMUNE, Høyre
Folkevalgt, fast	Tansberg kommune, Høyre
Styremedlem	Psykatrien i Vestfold HF, får godtgjørelse. Nestleder i styret
Styremedlem	Sykehuset i Vestfold HF, får godtgjørelse.
Styremedlem	Oskofjordfondet RFF, får godtgjørelse. Regionalt forskningsfond
Styreleder	Gea Norvegica Geopark IKS, får godtgjørelse.

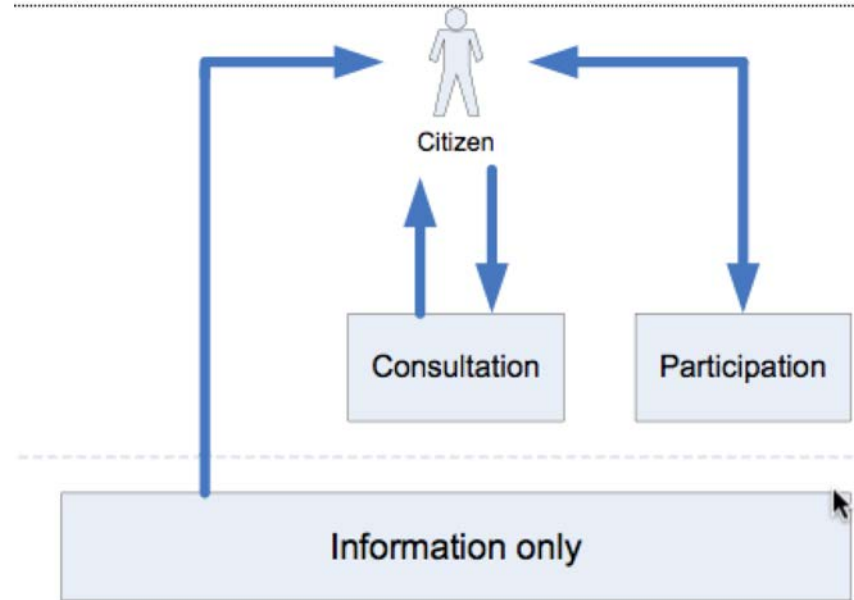
Ingen ytterligere verv/interesser registrert.

© Styrevervregisteret Informasjon om informasjonskapsler.

Disclosure

- Citizens should be able to ask for information regarding the running of the city.

OECD Model



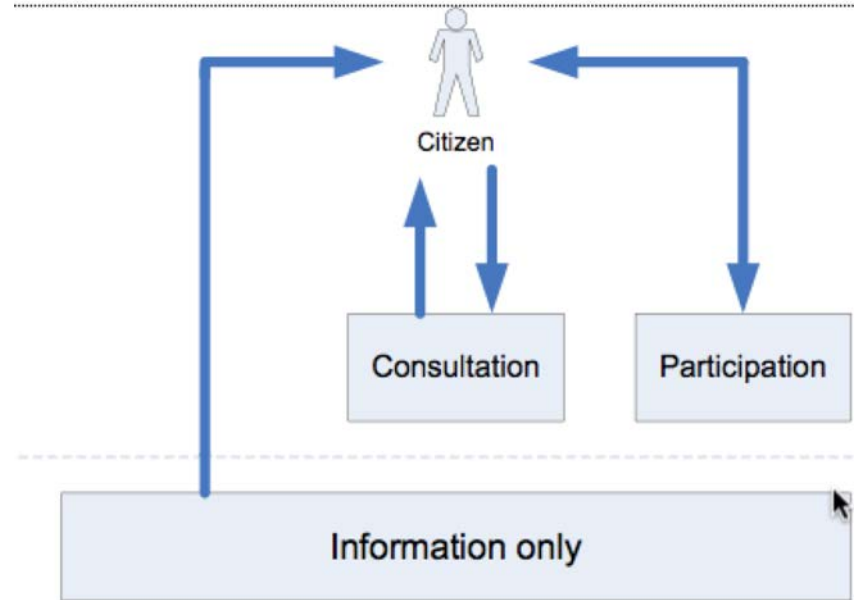
Consultations

- The city asks for input on specific issues, and provides a service for collecting input from its citizens
- Some kind of feedback should be provided on how the input has been used
- If input is not valued, interest will disappear

Polling

- Citizens are asked about specific issues, but the responses are normally limited to yes/no or values on a scale.

OECD Model



Participation

- Consultations are top-down. The city asks its citizens for input on specific issues
- Participation is different. The citizens may raise issues they are concerned about
- The goal is to have a dialog between the city and its citizens.

Discussion Forums

- Several Norwegian municipalities established discussion forums to collect input and start dialog with their citizens.
- Unfortunately, they have been closed down, one after another due to abuse.
- Racial discrimination, attacks on city employees.

Citizen Initiative

- Between elections, citizens can raise issues by making a “citizen initiative”.
- The citizen initiative is embedded in the legislation. If the initiator manages to collect signatures from 2% of the population or 300 signatures, the local council is obligated to discuss the initiative.
- No positive response is guaranteed.

MinSak.no (MyCase)

- The government has established a platform “minsak.no” to facilitate both proposals and collection of signatures
- The platform has so far 685 registered initiatives

MinSak.no

The screenshot shows the MinSak.no website interface. At the top, there is a navigation bar with a "Logg inn" button, language options for "Bokmål" and "Nynorsk", font size controls "A+ A-", and a search bar with a "Søk" button. Below this is a main banner with a purple "minsak.no" logo and a three-step process: 1. "Beskriv din sak" (Describe your case), 2. "Samle underskrifter" (Collect signatures), and 3. "Få saken vurdert i kommunestyret/fylkestinget" (Get the case evaluated in the municipal council/county assembly). The main content area is titled "Du er her: Forside" and includes a sidebar with links for "Hjem", "Foreslå en sak", "Retningslinjer", and "Se saker". The central section is titled "Kom med din sak!" and contains text explaining the process: "Her inne kan du foreslå saker du mener vil gjøre din kommune eller fylkeskommune bedre." It also mentions that users can share the petition on social media and that they need signatures from a certain number of citizens (300 or 500). A search bar with a "Velg" button is located to the right of the text. At the bottom, there is a section for "Aktuelle saker" (Current cases) with several placeholder boxes.

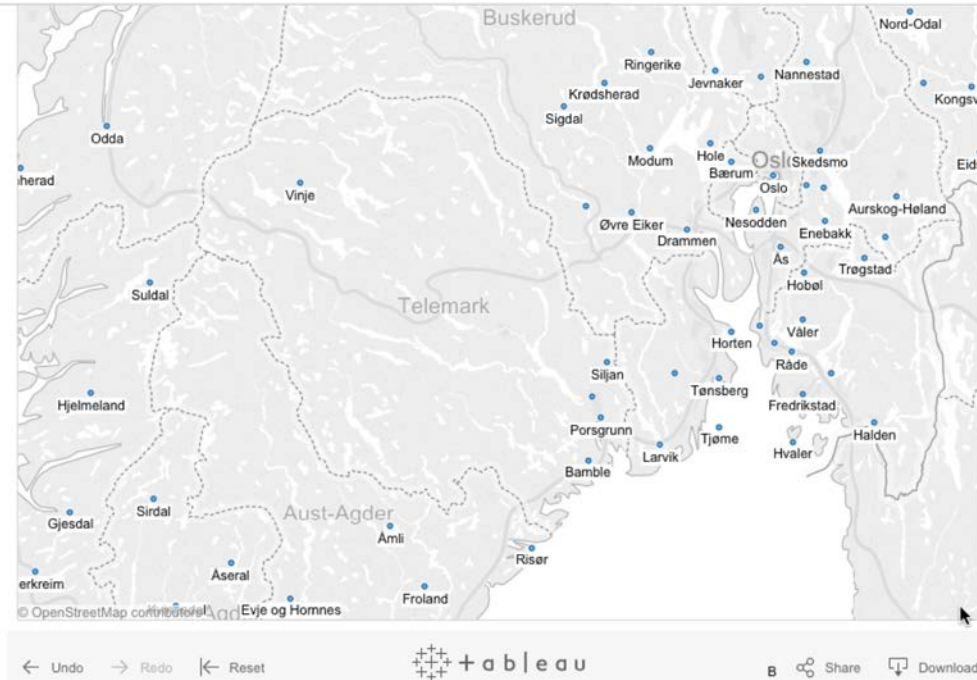
Social Media

- Many municipalities (184) have established themselves in social media (Facebook)
- These pages are mostly used for questions and answers, but there is some examples of dialog taking place
- Citizens have to use their Facebook profile, which disciplines the discussions

Social Media

- Two of my students made a solution to track the use of municipal Facebook pages
- Show comments, reactions and shares

Social Media



http://socialmediadata.citizencentric.net/maps_tableau.html

Participatory Budgeting

- Participatory budgeting has become widespread, where the citizens vote on the use of (a portion) of the total budget for a city. In this case, the results are a consequence of the participation
- Participatory budgeting is a powerful mechanism to make participation work. The incentive to participate is high, since the citizens will see direct results from taking part in the decision making

Political Participation

- Political participation is seen as important by many researchers
- A shift towards direct democracy
- Or support for indirect democracy?
- What is successful participation?
 - Quantity?
 - Impact?

Political Participation

- In my opinion, the “smart city” should listen to its citizens, since they sometimes have concerns that should be taken into account
- At the same time, we have to be realistic. Not all citizens have opinions on everything
- In their book “Stealth Democracy”, Hibbing and Theiss-Morse from USA support this

“Stealth Democracy”

- *“The last thing people want is to be involved in more decision making: They do not want to make political decisions themselves; they do not want to provide much input to those who are assigned to to make these decisions; and they would rather not know all the details of the decision-making process.”*
- Hibbing and Theiss-Morse build on empirical data from U.S.A.

The Role of Citizens

Citizens can have different roles in the smart city:

- Political processes and decision-making
- Experts (sharing insight)
- Volunteers (sharing time)

Non-political participation

Mobilization

- The smart city may use information technology to mobilize citizens to help making the city a better place to live
- I will now show a couple of practical examples on how this can be done

Human Sensors

- A “human sensor” is a person that observes some issue and reports it using some platform.
- Smart phones

Green Watch Project

- The project distributed 200 smart devices to citizens of Paris. The devices sensed ozone and noise levels as the citizens lived their normal lives, and the results were shared through a mapping engine
- The project showed how a grassroots-sensing network could reduce monitoring costs dramatically, and at the same time engage citizens in environmental monitoring and regulation

FixMyStreet

- FixMyStreet is an application that allows citizens to report on issues and problems through their computer or smart phone
- The application is location based, it uses the address or GPS coordinates as a tag to show the exact location of the issue or problem. Typical problems are holes in the road, broken light bulbs in street lightning, abandoned vehicles, broken water pipes etc.

FixMyStreet

- FixMyStreet mobilizes citizens to alert the city administration when something needs to be fixed
- The application also provides feedback on status.
- It is possible to see how fast (or slow) the city is responding to reported problems

FixMyStreet

- FixMyStreet is widely used in United Kingdom, but the software itself is open source, and has been adopted by cities all over the world. In Norway, the application has been translated into „FiksGataMi“
- In this case the citizens are acting as „human sensors“. They observe something is wrong and report it

FixMyStreet


FiksGataMi

Rapporter et problem Dine oppdateringer Alle rapporter Lokale varsler Hjelp FORENINGEN NUUG

Manglende skilting ved kryssing av gangvei øvers i Torsrudveien

Rapportert i kategorien Trafikkskilter anonymt 16:00, mandag
Sendt til [Røyken](#) og [Statens vegvesen region sør](#) 5 minutter senere

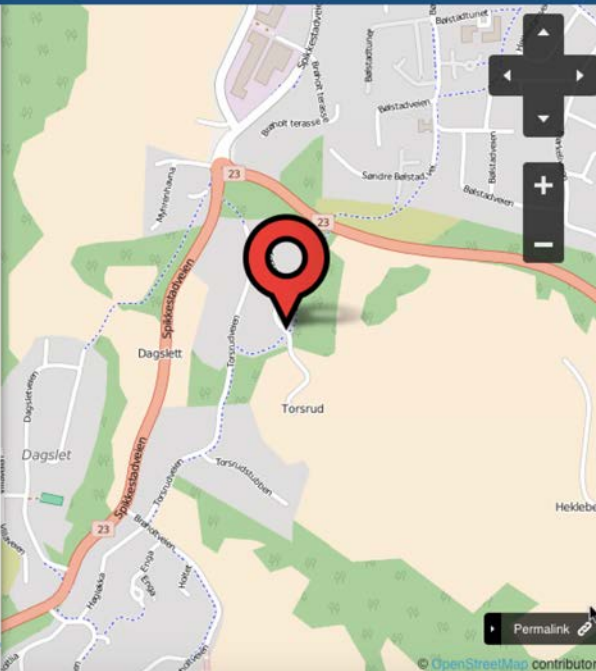
Det er ingen skilt i Torsrudveien for billister som krysser den. Bilveien går rett over gangveien, og det er fare for syklende og gående, særlig skolebarn. Fartsdumpen er kun på den ene siden og for langt unna, slik at bilene gir gass etter den og over gangveien.



Det er mye biltrafikk over dette gangveikrysset og farten er ofte høy.

Her trengs det tydelige skilt som forteller at man krysser en

Rapporter misbruk Få oppdateringer Problemer i nærheten



© OpenStreetMap contributors

Sauberes Wiesbaden

- The project aims to promote the participation of the citizens to quickly and easily report illegal garbage in the area of Wiesbaden, Germany
- An app has been developed to make reporting easy. The app uses the location data from the mobile phone to give exact position of the problem

SafetyNet

- SafetyNet is a self-help network. The initial idea was to provide self-help to spouses of patients suffering strokes or dementia
- The platform is run by a consortium of municipalities, and have later been extended to support parents of children with psychological problems, and relatives of drug abusers

SafetyNet

- The whole idea is to learn from other citizens experiencing the same situation
- The platform includes video communication between network members, and access to a knowledge database with information written by medical professionals

SafetyNet

- The network is run by coordinators employed by the municipalities, and these coordinators also arranges off-line events

<http://www.trygghetsnett.no/safetynet/safetynet-article755-599.html>

Conclusion (not the final)

- Participation is more than **political** participation
- Researchers have been too concerned with political engagement
- But participation is more than politics, it can be used to build better services and achieve better quality of life for the citizens

Video

- Smart City Barcelona (IDG)
- <https://www.youtube.com/watch?v=4rKwBBDtOCE>

***Size doesn't matter
Small cities can be smart too***

*Based on a presentation:
North Atlantic Forum
Bø, Telemark, NORWAY
15.09.2017*

Smart Cities and Smart Places

- Does a city need to be large to be smart?
- I will try to answer the question by asking questions:
 - Will a small city benefit from citizen participation?
 - Does a small city have parking problems?
 - Is environment and climate only an issue in large cities?
 - Is quality of life important in small cities?

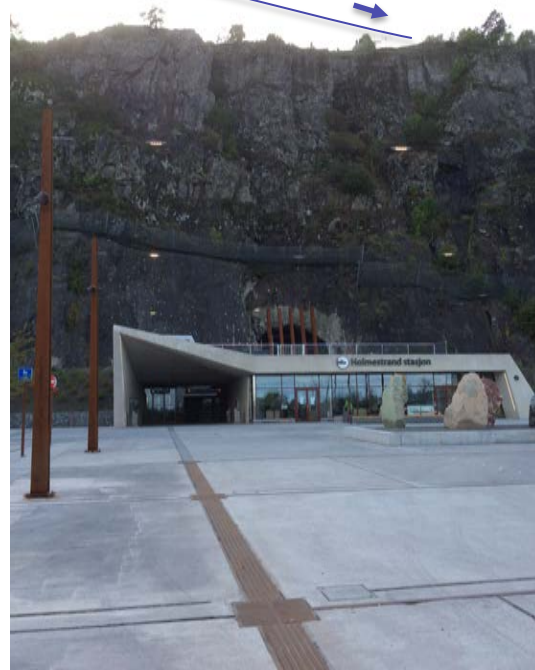
Size Doesn't Matter

- Most issues are just as important for citizens in small cities
- In literature it seems that large cities are dominant in smart city projects and research papers
- Smart city research is relevant also for smaller cities

Case: Holmestrand, Norway

- Population approx. 14.212 (2018)
- Case study: Smart is not only about ICT, scope is much broader
- Urban planning to build more dense around public transport stops
- Two level city: New elevator to provide access to railway station
- Upgrade of harbor area to increase attractiveness and quality of life

Smart Transport



Quality of Life



Holmestrand harbour



Outside Holmestrand City Library

Case: Holmestrand, Norway

- Municipal plan to reduce environmental footprint
- Home care uses electric cars
- Free charging stations for electric cars
- Nursing home heated by ground-coupled heat-exchange
- Positioning technology on snow removal trucks

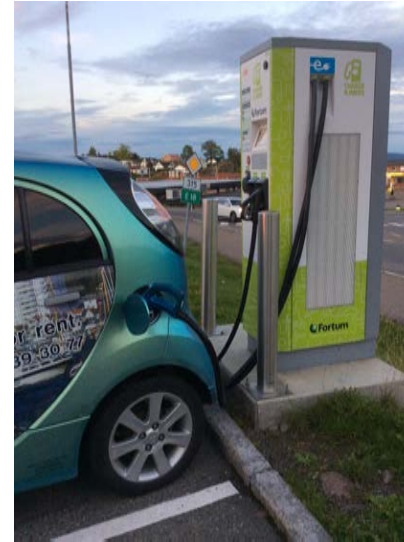
Home Care uses Electric Cars



Charging Stations



Free charging on campus and in front of city hall



Also fast-charging for payment outside local supermarket

Case: Oslo, Norway – High Ambitions

- 2017 Municipal cars with zero emission (1100)
- 2020 New taxis with zero emission
- 2020 Public transport with zero emission
- 2025 All cars sold should be with zero emission

Case: Vestfold County

- County is responsible for secondary schools, public transport, and county roads.
- New environmentally friendly high school
- Buses and garbage trucks run on biofuel
- Apps for route planning and electronic tickets
- GPS Tracking of buses
- WiFi on buses
- Intelligent and LED street lights
- Bike roads

Garbage Sorting



Outside my home



Inside primary school

Biofuel from Food Waste



Food waste is transformed into
biofuel by biological processes
THE MAGIC FACTORY
GREVE BIOGASS

THANK YOU FOR THE FOOD



Biogas from Food Waste

- The method itself is well known
- Two phases, each with its own type of bacteria
- Break down waste, then produce biogas (methane +)
- But the point here is not the process

Social Awareness

- We teach children about recycling
- Children are ambassadors
- They influence parents and family
- Bio-waste is food for buses and garbage trucks

New Horten Secondary School



New Horten Secondary School

- A plus building is producing more energy than it consumes. The surplus energy is sent onto the electrical power grid.
- BREEAM NOR is a framework for assurance of environmental, social and economic sustainability goals. The new school will have the highest classification: **BREEAM NOR OUTSTANDING**
- To be classified as a Plus-building, a building need to produce at least 2 kWh/m² gross area every year. The new school is planned to produce **53 kWh/m²**.
- The energy is produced as a combination between solar energy and geothermal energy. The roof will be covered with **3470 m²** of solar cells. Geothermal energy is retrieved from several wells.
- Construction site is CO₂ neutral

Intelligent and LED Street Lights



LED – more light for less energy
Intelligent – turn on only when necessary



Bikes



Conclusion

- “Smart Cities” is not about population or specific ICT systems from Cisco and IBM
- “Smart Cities” is more about values and attitudes
- These values and attitudes are just as well represented in smaller places, and even rural areas
 - (Citizens in rural areas need ICT-based services even more)
- So we should speak more about “Smart Places”

Monitoring Air Quality IoT in the Smart City

https://www.thinkmind.org/index.php?view=article&articleid=smart_2017_1_20_40024

Introduction

- One of the key areas of smart cities is environment.
- Environmental monitoring provides current conditions and can be used to find trends
- The results can be used for decision making.

The Context

- Every winter, Oslo and Bergen, the capital and the second largest city of Norway, have severe problems with air quality.
- The air quality problems are caused by certain climatic conditions that put a lid on top of the cities.

Measures

- Bergen use the last digit on the number plate to decide what day you are allowed to drive in the city.
- Oslo is considering different approaches, like raising the toll fees or restricting the types of cars allowed to drive in the city.
- On Tuesday, January 17th 2017, cars using diesel were not allowed to drive in Oslo. The ban was lifted in the evening the same day.

How are Decisions Made?

- Each city has a limited number of stationary measurement units. Oslo has seven units.
- Pollution may vary with location
- Low granularity gives inaccurate readings
- Decisions may not reflect the real situation

Citi-Sense

- European Union – funded project
- Made mobile hand-held units
- Need people to carry them around

Our Goals

The ultimate goal is better decision making through improved analysis and data collection.

- More units provides better granularity
- Mobile units make it possible to measure at more locations
- Inexpensive units make data collection feasible

Our Approach

- Mobile unit
- Installed in cars
- Starts collecting information when car is parked
- Transmits information to central server.

Project Organization

- This project is done in collaboration between Faculty of Engineering, “Lucian Blaga” University of Sibiu”, Romania and University College of Southeast Norway.
- Three students built the first prototype during their mobility stay in Norway (Two from Sibiu, one from Craiova).
- EEA grant

First Prototype

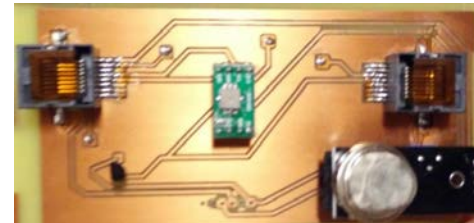
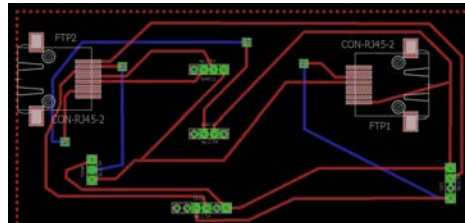
- The first prototype used Intel Edison as processing unit
- Communication was handled through Bluetooth connection to a mobile phone
- GPS unit provided location information
- Sensors for barometric pressure, temperature, humidity, sound, and CO₂,

Lessons Learnt – First Prototype

- Use of Android phone for communication requires a phone with a subscription. App need to be installed. Not good for larger deployments.
- Sound sensor had limited use
- Intel Edison is a quite expensive processing unit

Second Prototype

- Based on LinkIt Duo, a cheap dual processing unit.
- Combined GPS and GSM unit
- No sound sensor
- Added a particle sensor
- Replaced CO₂ sensor with sensor able to also measure NO_x



Second Prototype

- 16 environmental platform sensors has been made in Sibiu.
- First test in Sibiu, February 2017
- Collaboration with Romanian National Environmental Agency and CitizenAlert (NGO)
- Planning larger project with more than 100 units.
- Unit cost: Around Euro 120,-

Lessons Learnt – Second Prototype

- Availability of components may be a problem
- GSM modem need to be compatible with operator (2G/3G/4G)
- Quality of sensors should be verified

Conclusion

Conclusion

- “Smart Cities” is an umbrella for research and development of solutions that make cities more sustainable, effective and democratic.
- Application areas provide endless opportunities for research and development, spanning from sensor technology to finding new ways of engaging citizens.
- The size is not important, but the values are.

Thank you for listening

If you are interested, please stay in touch
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